



JAMAL MOHAMED COLLEGE (AUTONOMOUS)

(Affiliated to Bharathidasan University)

TIRUCHIRAPPALLI - 620 020

NAAC - SSR IV CYCLE

Criterion V Student Support and Progression

5.1. Student Support

5.1.5. The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

2019-2020

Grievance of the Student and Action Taken

மதுராத்திரிய உயர்,
 நான் நமது கல்வி
 பிள்ளை என்னுடைய படிப்பில் கவனம்
 நமது கல்வி கல்விக்கான உதவிகள்
 கொடுத்த, யுடைய சமயம் சமய,
 கீழ்க, அனைத்துக் கல்வி கல்வி
 உதவிகள், யுடைய சமயம் கல்வி கல்வி
 கீழ்க கல்வி கல்விக்கான உதவிகள். அனைத்து
 கல்வி கல்வி கல்விக்கான உதவிகள் அனைத்து
 கல்வி கல்வி கல்விக்கான உதவிகள்
 2018/19 பணிபுரட்சி கல்வி கல்விக்கான உதவிகள்.
 JMC கல்விக்கான

Grievance of the Student: A third year student has complained that food served in the canteen must be improved.

Action Taken: Canteen authorities are instructed to provide quality food for the students.



JAMAL MOHAMED COLLEGE (AUTONOMOUS)

(Affiliated to Bharathidasan University)

TIRUCHIRAPPALLI - 620 020

NAAC - SSR IV CYCLE

Criterion V Student Support and Progression

5.1. Student Support

5.1.5. The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

Respected Sir,

I am student of Jamal Mohamed College, I am not satisfied with canteen (near student bike stand) because the chatny is water, kurma is spicy, then, they make you stand for too long. then so the environment is not clean. Then, the dogs roam there, and need more verities dinners and snacks. so I request you to action must be taken for this.

Thanks.

Informed the
Canteen
authorities

JM 30/8/19

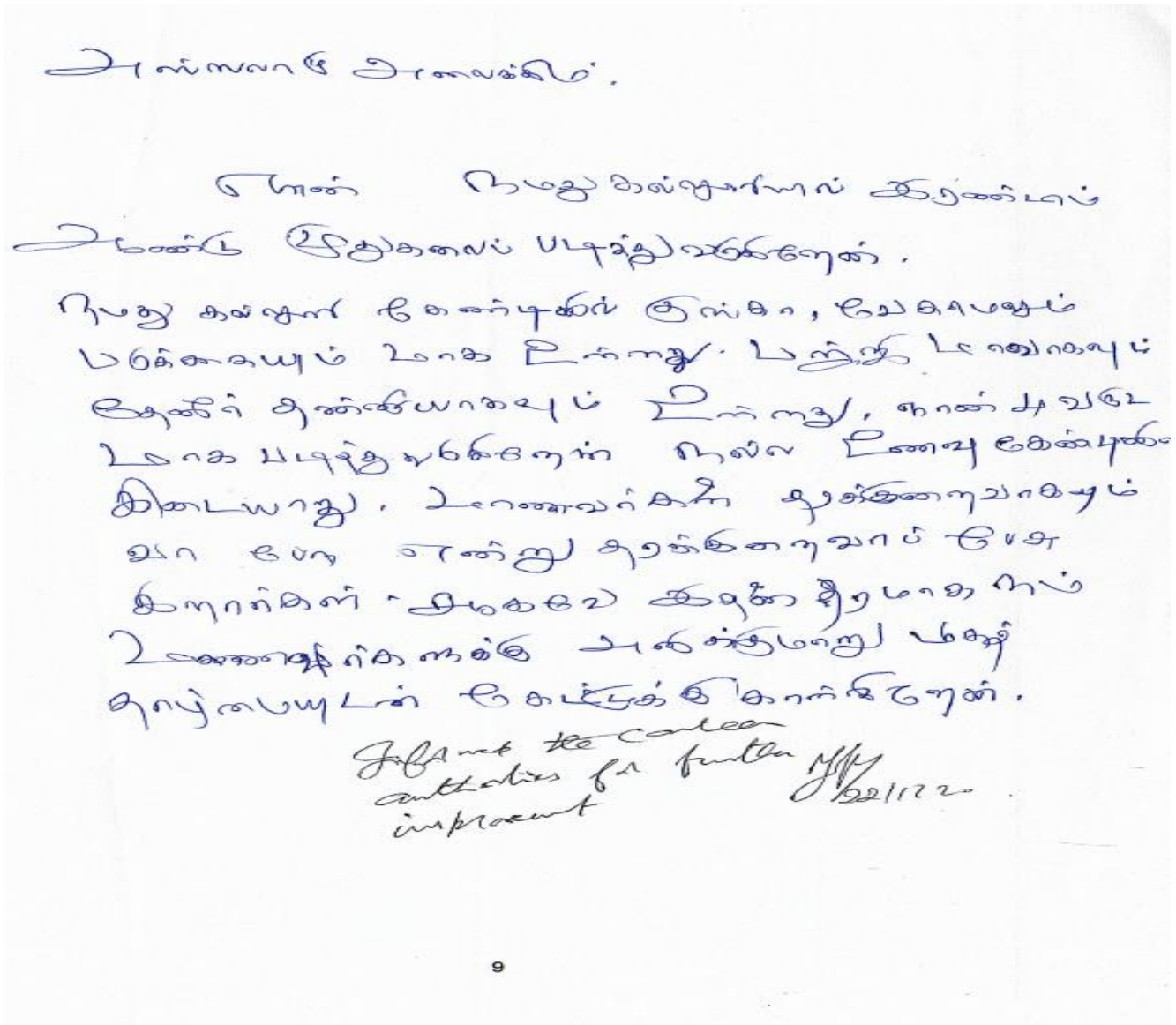
Action Taken: Canteen authorities are informed to maintain the canteen environment clean and hygiene.



Criterion V Student Support and Progression

5.1. Student Support

5.1.5. The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases



Grievance of the Student: A student has complained that the way they are treated by the people working in the canteen is not good and the quality of the food items can be improved.

Action Taken: Canteen authorities are instructed to treat the student well and take measures to improve the quality of the food items served in the canteen.



Criterion V Student Support and Progression

5.1. Student Support

5.1.5. The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

As I am studying UG course in our college, I want to say about our canteen. The quality of canteen food is poor. Foods like Dosa, idli, sappathi, Vada, satni etc are diluted and not much taste. The food is not supplied in time so we unable to attend the class in time. Also Tea is not good and diluted. Bajji, Bonda and other oil foods are half boiled. confectionary items are not in standard, so we unable to eat.

Informed the
canteen authorities
for further improvement

[Signature]
22/11/20

Action Taken: Canteen authorities are informed to improve the quality of tea and other snack items.



Criterion V Student Support and Progression

5.1. Student Support

5.1.5. The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

Respected Sir,

The low-standard quality food in your canteen is really disappointing us. The quantity of salt is high in food and tasteless. It gives lots of health issues such as vomiting, stomach ache. So I hope in future it must change. Take immediate steps to give good quality foods. Now I am in final year, before leaving my college days give me good quality foods.

Thanking You,
Inform the canteen
authorities for
further improvement

MM
22/1/20

Action Taken: Canteen authorities are given instruction to improve the quality of food items served in the canteen.



JAMAL MOHAMED COLLEGE (AUTONOMOUS)

(Affiliated to Bharathidasan University)

TIRUCHIRAPPALLI - 620 020

NAAC - SSR IV CYCLE

Criterion V Student Support and Progression

5.1. Student Support

5.1.5. The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

சார்

நான் இந்த கன்வீன்ஸ் குரண்டு
வடுமாத மயத்து வடுகிறேன் இந்த
தேண்டனில் புரோட்டா சரியாக வேகதல்லை
மயகு குடுமா காருமாத உன்னது மேலும்
100 ரூபாய் குடுத்தால் சிலைமா மயகு வாங்கிக்
கொள்கிறார்கள் மயகு கோபம் சாஸ்படு
கடித்துக் கொள் சாஸ்கிறான் இதனை
சரிசெய்யுமா உகாபடுக் கொள்கிறேன்

சார்
Inform the canteen
authorities for further
improvement

32/1/20

Grievance of the Student: A student has complained that he was not able to get the balance amount from the cashier working in the canteen.

Action Taken: Canteen authorities are instructed to give exact balance amount to the students without any delay.