



JAMAL MOHAMED COLLEGE (AUTONOMOUS)

(Affiliated to Bharathidasan University)

TIRUCHIRAPPALLI - 620 020

NAAC - SSR IV CYCLE

Criterion V Student Support and Progression

5.1. Student Support

5.1.5. The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

2021-2022

Grievance of the Student and Action Taken

From
M. Mohamed Asif
Jamal Mohamed College
Tirichy

To
The Principal
Jamal Mohamed College
Tirichy

Respected Sir

Sub: [I am ^{write} complaint letter to Principal-
Name: Ahamed Hussain in self finance office]

I go to self finance office today for apply convocation. In that time I ask to that ahamed hussain sir, I want TC. So, sir is taking TC in that time, my mobile was ring and attend the call. I just speaking just 2 minutes only. In that time I am not getting excuse or permission to that ahamed hussain sir.

That is only my mistake. I accepted. So, in that time ahamed hussain telling lot of good ways to explain me. But he is explaining very rude. For eg,

[மீது அல்லது மார்சு ஷீட் அளிக்கும்
விதத்திலேயே இல்லை he is using these words in that situation. That time only I angried

Roll no: 19PS20076
Course: MBA

The office staff concerned, and in order to behave with all students and maintain the reputation of our institution.

communicate / interact well

copy

D. RJ.

11/11



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வந்தியமூர்த்தி சூர்ன் ஸார்] he is using these words
in that situation. That time only i angried
to spoke that person. So please sir, take
action to that person. This is my request sir.

Thanking you

Date: 8.11.21

Place: Tiruchy

Yours obediently
Apar

Action Taken: The Principal has spoken to the staff concerned and advised him to behave and communicate well with all students in order to maintain the reputation of the college.



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From
Syed Aduis Basha,
B. M. A. History,
Jamal Mohamed College,
Tiruchy.

To
The Librarian,
Jamal Mohamed College,
Tiruchy.

Respected Sir,

Sub: Extension of Library timings.

Our college library timing for Boys is from 8:00 to 3:00 p.m. only. Only 1 & half hour time between 8:00 to 8:30 & 2:00 to 3 p.m. is available to use. If library timing get extend will be very useful for the Boys students.

Thanking You!

Date: 7/12/21
Place: Tiruchy

Informed to Librarian R. D. 9/12

yours faithfully,
J. B.

Action Taken: The librarian is informed to extend the timing for male students to use the library.



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அனுப்புகிறேன்:-

கா.நகராட்சி,

II - சகல சிவசுந்தரி - பரிமா - II. Roll no: 20UCA533

இதன்மேல் முகம்மது கலீலா (தலைவர்).

திருச்சிராப்பள்ளி.

To
Dr RJ
Grievance redressal
17/12/21

பெயர்:-

உயர்க்கு கலீலா முகம்மது.

இதன்மேல் முகம்மது கலீலா - தலைவர்.

Through: துறைமுகம் அமைச்சர், உணர்ச்சியில்லாதது.

பெயர்:-

நான் நமது கலீலா முகம்மது, இதுமேல் சகல சிவசுந்தரி

உணர்ச்சியில்லாதது அமைச்சர் அமைச்சர், அமைச்சர் அமைச்சர்
முகம்மது முகம்மது சகல சிவசுந்தரி, சகல சிவசுந்தரி, சகல சிவசுந்தரி
- அமைச்சர். இதுமேல் அமைச்சர் அமைச்சர் அமைச்சர் அமைச்சர்
இதுமேல் அமைச்சர் அமைச்சர் அமைச்சர் அமைச்சர் அமைச்சர்
இதுமேல் அமைச்சர் அமைச்சர் அமைச்சர் அமைச்சர் அமைச்சர்
அமைச்சர் அமைச்சர் அமைச்சர் அமைச்சர் அமைச்சர்
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அமைச்சர் அமைச்சர் அமைச்சர் அமைச்சர் அமைச்சர்

பெயர்:-

K. K. K. K.

இதுமேல், சகல சிவசுந்தரி
அமைச்சர் அமைச்சர்
கா.நகராட்சி.



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JAMAL MOHAMED COLLEGE

(Autonomous)

College with Potential for Excellence
Re-accredited (3rd Cycle) with 'A' Grade by NAAC -
(Affiliated to Bharathidasan University)
TIRUCHIRAPPALLI - 620 020



TUTORIAL FORM U.G.

Department	COMMERCE (AIDED)						
Programme	B.COM		Period of Study	2020-2023		Roll No.	20UCAS33
Name of the Student	K. NAZRUDEEN						
Date of Birth & Age	(20) 15-02-2002		Blood Group	A +ve			
Father's/Guardian's Name	K. KAJA MAJDEEN						
Father's/Guardian's Occupation	TEA MASTER		Annual Income				
Permanent Address with Pincode	24/25, Shera Sahib Street, Dharpuram, Tiruppur District,						
Phone No. with Area Code	DHARAPURAM-63865		Mobile No.	8675254146			
Email Id	Nazdeen1502@gmail.com		Aadhaar No.				
Present Address	Day-scholar / Hosteller / Private Accommodation (Tick ✓) KHAJAMIAN HOSTEL, ROOM No: 359 JAMAL MOHAMMED COLLEGE, TIRUCHIRAPPALLI - 620020						
Community (Tick ✓)	SC	ST	BC	MBC	OC	Nationality	INDIAN
Scholarships Received (Specify)	Government / College Sponsored / Both (Tick ✓)						
School Last Studied	Government Higher Secondary School						
Subject Studied in +2	Tamil	English	ACCOUNTS	COMMERCE	COMPUTER	ADDITNG	Total
Marks Secured	58	55	45	74	71	95	401
Add-on Courses Studying (if any)							
DETAILS OF LANGUAGE AND ELECTIVES SELECTED							
Part-I Language	TAMIL		Part-III Allied				
Part-V Extension Activity							
Part-III & Part-IV Electives	Sem-I	Sem-II	Sem-III	Sem-IV	Sem-V	Sem-VI	
Elective Title							
Elective Code							

Signature of the HOD

Signature of the Tutor

Signature of the Student



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DETAILS OF MARKS SECURED

Examination Register No. : 20UC0098.

Semester-I	Paper-I	II	III	IV	V	VI	VII	VIII	IX	% of Attendance Secured
Code	20UC1I1	20UC1I2	20UC1C1	20UC1C2	20UC1AC1	20UC1AC2	20UC1AE1			
Title	TAMIL	English	Fundamentals of Accounts	Business Organization & Management	Economic Analysis	Commercial Law	Value Education			
Marks Secured	AA	AA	83	87	88	92	61			

Semester-II	Paper-I	II	III	IV	V	VI	VII	VIII	IX	% of Attendance Secured
Code	20UC2I1	20UC2I2	20UC2C1	20UC2C2	20UC2AC1	20UC2AC2	20UC2AE1	20UC2JC		
Title	TAMIL	English	Financial Accounting	Marketing	Business Statistics	Business Environment	Soft Skill Development	JAM CROP		
Marks Secured	AA	AA	AA	AA	AA	AA	85	Grade (A)		

Semester-III	Paper-I	II	III	IV	V	VI	VII	VIII	IX	% of Attendance Secured
Code										
Title										
Marks Secured										

Semester-IV	Paper-I	II	III	IV	V	VI	VII	VIII	IX	% of Attendance Secured
Code										
Title										
Marks Secured										

Semester-V	Paper-I	II	III	IV	V	VI	VII	VIII	IX	% of Attendance Secured
Code										
Title										
Marks Secured										

Semester-VI	Paper-I	II	III	IV	V	VI	VII	VIII	IX	% of Attendance Secured
Code										
Title										
Marks Secured										

Remarks:



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13.10.21

Complaint letter

⇒ From the Department of N&D Students [20 students agreed
we below
statement
⇒ We are from 3rd BSc Nutrition & Dietetics from [2021-2022]

3rd year w 1st Sem w சங்களுக்க (Internship) நடந்தது. அதிலும்
இந்த கொரோனா (Quarantine situation) w சங்களுக்க (Online)
லேம் நடந்தது. Sep 1 கிளேஸ் வந்தோம், வந்த முதல் வாரத்தில்
(Internship) ஆரம்பித்துவிட்டது. ஆரம்பத்தவுடன் கிறிது நாள்களில்
Observation (150 pages) எடுத்து எண்ணார்கள், எழுதாமல் (CA-I)
பார்க்க, முதல் சபலத்தில் (CA-I) எழுதினோம், Observation எழுதினோம்
Internship [2.00-3.00pm] attend பண்ணோம், [3.00-6.00pm] ⇒ CIA-I
பார்க்க, விடயங்க வந்து, ^{next} [6.00-1.00pm] ⇒ CIA-I படித்தோம், Internship
w Daily test வடிவாக எழுதக்க படித்து [5 min test] எழுதினோம்
Internship w Daily assignment குடுப்பாங்க, அது எடுத்து முடிந்த
[2 hours] அதும். Internship ஆரம்பித்த உடனே யூடு [Case
Study] குடுத்து, அதை தினமும் எல்லா எண்ணார்கள் அதில்
[2 hours] அதும். எங்களில் பலர் கிளையலில் (Theory & is
Communication Class] எல்லோம். இந்தணை கிளையல எல்லா
தாங்கள் பெரும்பாலும் [காவு: 2.00pm] தூங்குவோம். கிளையலில்
[5AM] எடுத்து எண்ணத்து கிளையலில் எல்லோம், பல நாள்
கிளையலில் தூங்காமல் இந்த இரவுகளும் ஏரி, சாப்பிட
செய்யவில்லை சாப்பிட மறந்த நாட்களும் உண்டு, குளிக்காமல்
இருந்திருக்கிறோம். ஏன் Hostel லாண்டிற்குமல் விடயம் பெரு
3 நாள் கிளையலில், எங்கியும் இருக்கிறோம். இது CIA-I
புது மட்டும் அல்ல. மட்டும் கிளையலில் இருந்தும்.

Criterion V Student Support and Progression

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Suggest

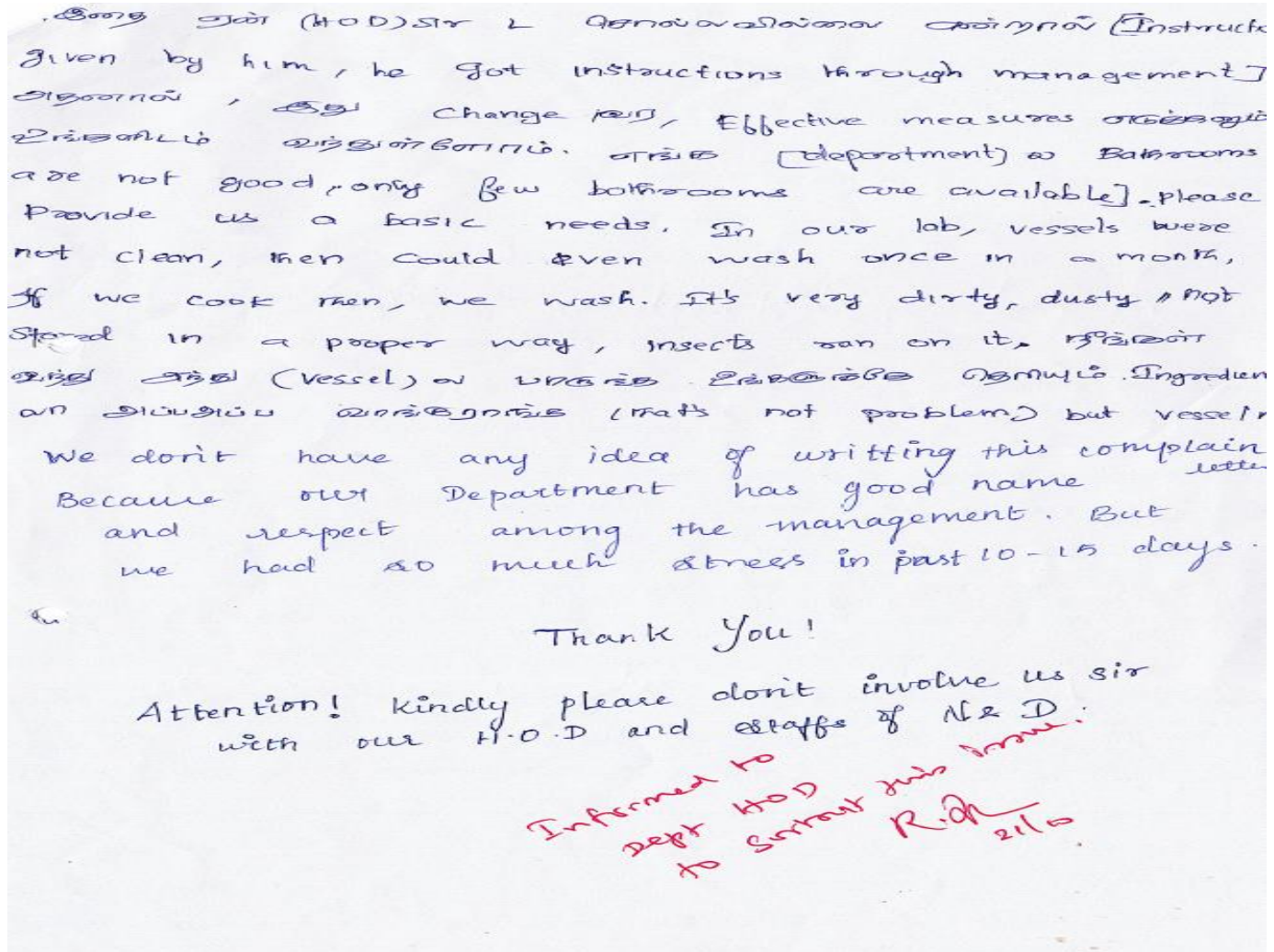
தமிழகத்தில் மத்திய கல்விகளில் College [3:00-6:00 PM]
இருக்கும். College work is இருக்கும். CIA முடிந்ததும்
Record எடுத்தேன் தென்னாற்காடு. இத்தனை வேலை
செய்கிறோமே! எங்களைப் பற்றித் தனது பேச்சுப்படியில்
ஒரு சந்தர்ப்பமானால் உரையில் வை. Stress level ultimate
level ல் நான் வலியாகும் அனுபவித்தேன். ஆனால் எங்கள்
பற்றாளர்கள் வேண்டாம், நீ உணர்வு நான் college
அனுபவிக்கின்ற இந்த (1 month) இருந்திருக்கிறது. அவ்வாறு
வேலை செய்கிறார்கள் அப்படி. நான்காம் மாநிலங்களவை.
As a management or as a college or as department
ஒரு நாளைக்கு உடையது வேலை தான் கொடுக்கிறது
இருக்கிறது. Limit ஐ தாண்டி போயிட்டே இருக்கிறார்கள்
எங்களைப் குடியை seriously. Stress means not only
Physically but also mentally. எல்லா இந்த யுகம் ஏன்
better? என்ன ஆக வேண்டும் நினைப்பதை எந்த சூழல்
நான் அனுபவித்தேன் நினைத்தாலும், தினமும் சந்தித்து
உள் [Set 100 Batch students] இந்த தரம் பல வேண்டாம்!
நீங்கள் (15 நாட்கள்) [Intenship] கனம் மட்டுமே வந்தேன்
இருக்கிறது, College இல்லாமல் [online intenship] நடந்து
நான் தனியாகக் கற்றுக்கொண்டிருப்பேன், எங்களுக்கு அனுபவ
மிடைத்திருக்கம். நினைத்து வேலை செய்வதுடன் அதன்போல்
நினைத்தாலும் பொந்தமாக கொடுத்தால் 'குடியவில்லை, இன்னும்
^(1 month)
ஓர் நாளைக்கு நீட்டித்தால் mental stress, illness நான்
Psychiatrist L தான் போயிருக்கிறது. இன்ன எங்காவது பார்த்தேன்
என் உறையும் கூட வேண்டுமா? (தான் உட்கார்), சிலருக்கு
தட்டிவை dropout ஆகி போகலாம் என்று சொன்னார்கள். This are
Students mindset we are adding imaginary extra words]



Criterion V Student Support and Progression

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Grievance of the students: Students of Nutrition and Dietetics department have raised a complaint that they are given too much of work in the form of internships, tests, observation and case study which causes them too much stress. They also have mentioned about the unkempt vessels used in the laboratory.

Action Taken: The Principal has spoken to the Head of the Department to sort out the problems of the students.



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From

F. Ziyavudeen, (9363115065)

II - BCA "E"

20059046,

Jamal Mohamed College,
Trichy - 20.

To

The Principal,
Jamal Mohamed College,
Trichy - 20.

(Sub: Regarding the entry for 4x400m relay)
Respected Sir,

In University meet held at Anna stadium on 16 & 17 of December, I positioned Silver in 400m hurdles. So, I want entry in 4x400m relay. But our college Physical Director is not giving entry to me. So kindly give me entry for that.

Thanking you

to PD

Date : 24.12.21

Place : Trichy

[Signature]
24/12/21
COPD & AS

Yours Obidiently
F. Ziyavudeen

Informed to PD
R. M.
31/12/22

Action Taken: The Principal has spoken to the Physical Director and asked him to make arrangement for the student concerned to participate in the sports event.



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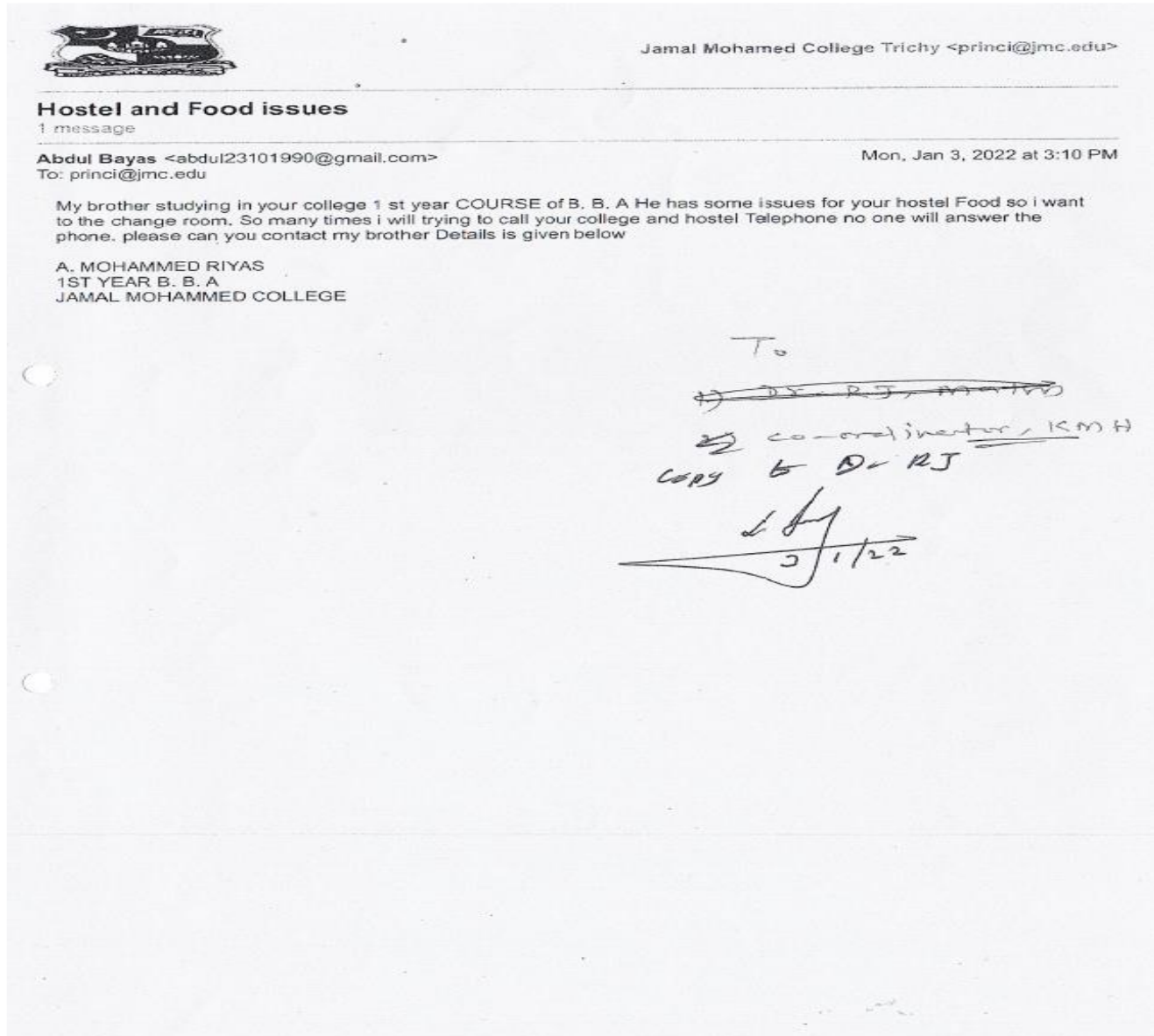
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Action Taken: The Principal has informed the Coordinator of the hostel to address the problems of the student concerned.



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My Sister
Room No: 195
Name: Almas Thaslimee

Loviyas Ahamed
17UBA178
7708384624

Complaint about Girls Hostel management.

1) They made late on sending us, for that they said reason that cashier was sleeping, now we cannot wake up him so wait for few mins. (Said by Shakeela mam)

2) My sister asked her to her (Warden), she replied. Shouted rudely, 'why are you asking to me like that',

3) I asked about that cashier to that mam, so (Niyas) she convincing that, hey dont get angry be calm like that.

4) And the one person on the gate (Woman) messs note to my mom too.

Informed to the Authority (Women Hostel)
to take necessary action.
R.Da
6/6/22



Action Taken: The complaint is forwarded to the hostel authorities and instruction given to them to take necessary action regarding the complaint.



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 Jamal Mohamed College Trichy <princi@jmc.edu>

Inform
1 message

Farook M <jafarook@gmail.com>
To: princi@jmc.edu Sat, Aug 6, 2022 at 9:07 PM

Dear Sir or Madam,

Hi , I just want to inform as a mother of two daughters that just started studying in your college. We wanted to take them home on last Friday evening 6.30pm and it took two hours just to get them out. The crowd was so massive and it was so hard to breathe which made us feel suffocating and this can be considered to be a prone to life. I was completely disappointed with the way the situation was handled by the staffs as this is hazard to health.

This is not a complaint, but I just want to inform the college. I hope the college management will take this seriously and doesn't let this happen again. Find an better solution for filling the form as this takes time and creates crowd. None of the parents who were present there, weren't happy about the management.

Therefore, I hope this situation considered and improvements are made for the future.

I will be waiting to hear from you.

I wish you all the best. Thank you for your understanding.

Kind regards,

T- Director Hostel Admin
1- Dy-warden (women hostel)
2- Dy-R-J - Master (Hostel Restaurant)
3- Principal File

Informed to the Hostel Authority R.J. 6/8/22

[Signature]
10/8/22

Action Taken: The complaint of the parent is forwarded to the Director and Deputy Warden of the women hostel for further action.



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TIRUCHIRAPPALLI - 620 020

NAAC - SSR IV CYCLE

Criterion V Student Support and Progression

5.1. Student Support

5.1.5. The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

Box open Aided Men Office
21/9/22 Requisition letter 12.08.22

From,
A. Krithi,
II-Boc(C.S)-B,
Jamal Mohamed college,
Trichy.

To
Management of Jamal Mohamed college,
Jamal Mohamed college,
Trichy.

Sub: Request to make a good food in the cafeteria near the parking of boys.

Respected Sir,

Today I had my lunch in college the cafeteria near the parking place. Today I ate tomato rice in the cafeteria near the parking (boys). The food was full of onions and its not well as well as the lemon rice was full of gingers. I can't eat the food. ~~and~~ I ~~was~~ But other items like parotta and fried rice are good. So please I want to ~~give~~ need a good quality of food sir. Please make the lemon rice and tomato rice good sir. My parents trusts the management giving good food in the cafeteria. So kindly accept my request and please ~~make~~ take some action sir.

Informed to the Canteen Authority
R. J.
21/9/22

Action Taken: Canteen authorities are informed to improve the quality of the food items served in the canteen.



JAMAL MOHAMED COLLEGE (AUTONOMOUS)

(Affiliated to Bharathidasan University)

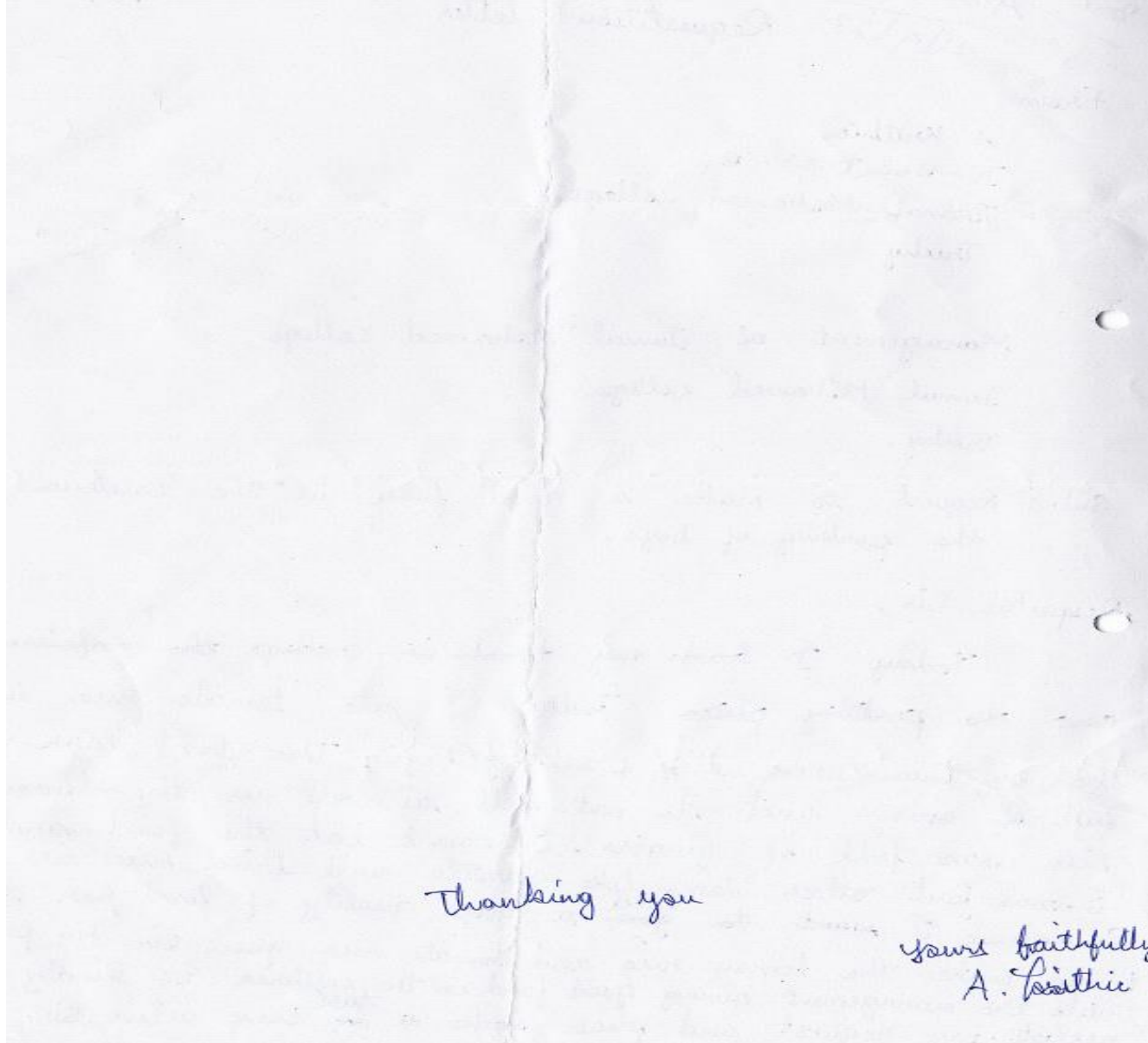
TIRUCHIRAPPALLI - 620 020

NAAC - SSR IV CYCLE

Criterion V Student Support and Progression

5.1. Student Support

5.1.5. The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases





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தயவு செய்து விடாது கிடைக்க
night குளிகாலை மாத்திரம்
இப்படித்தான். Informal (letter)
மாணவர்களின் கவனத்திற்கு
R.D. 21.12

Grievance of the students: Hostel students have requested to change the menu given to hostel students at dinner on thursdays.

Action Taken: The request is forwarded to the hostel coordinator to consider a change of menu provided during Thursday nights.



Criterion V Student Support and Progression

5.1. Student Support

5.1.5. The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

From,
Old POr student
Tmc
Tichy

TO,
The principal
Tmc
Tichy

Respected sir,

we came to get our marksheet & T. c
They didn't give proper instruction &
response at all. we were forced to go back
and forth each and everytime.

They were not following Covid-19
protocols. particularly 3 women staffs
behaved sooooo rudely. & they didn't wear
mask. By this letter future students won't
suffer like we did.

Thanking you.

yours obediently
old student.

*Informal to Office
superintendent
R.M.
21/6/21*

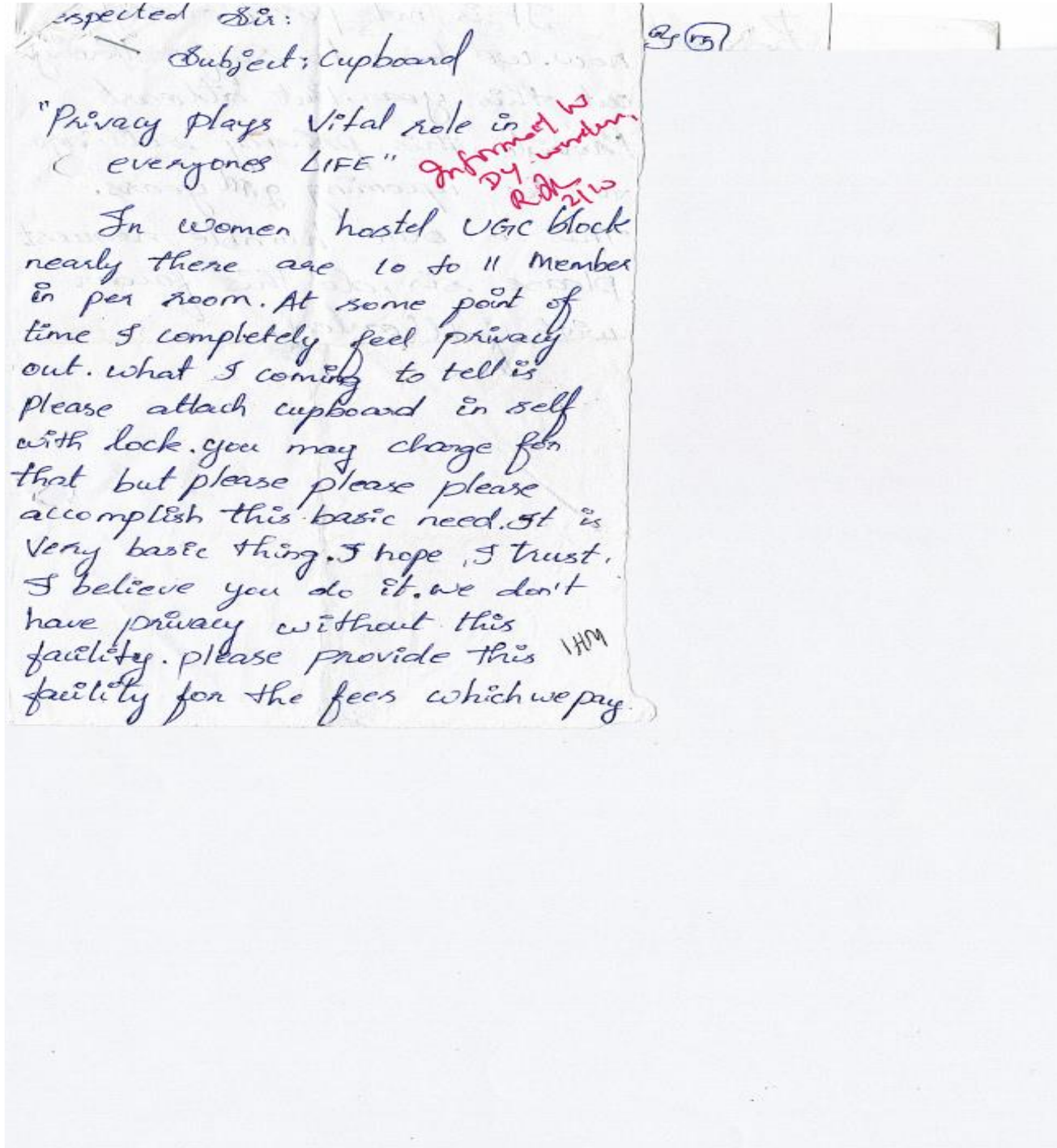
Action Taken: The Principal has spoken to the Superintendent of the college to advise the office staff to behave well with the students when they come for receiving their TC and other credentials.



Criterion V Student Support and Progression

5.1. Student Support

5.1.5. The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases



Action Taken: The above complaint is forwarded to the Deputy Warden of the Women Hostel to make arrangement for accommodating less number of students in a room and adequate cup board facilities for the residents.



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NAAC - SSR IV CYCLE

Criterion V Student Support and Progression

5.1. Student Support

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நாங்க. ஆணா இரண்டு இரு
na plate ஸ இரண்டு piece
1. அதுவும் சரியா இல்லை. அதுகூட
சிறகாலமீய. சிரமம் கமினா இருக்கு.
அது நாங்க வாங்கின Rice ku பதீதல.
Friday ஸ நாள் ஏன் ஆணா
உருவோம் ஆணா அதுவும் disappointment
ah டுகு. Hindus ku chips கொஞ்சம்
அதிகமா போடாம கேட்க முடியாது இ
சொல்லிங்க. சாப்பாடு சரியில்லை ஆணா
Bill அதிகமா உருது. Before 2 years சாப்பாடு
உயிரும் Students. க்கு மட்டும் Bill
உருது. But இப்ப சாப்பாடும் சாப்பாடும்
Bill அதிகமா உருது.

block)



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Respected Sir,
Subject: Food.

உணவு எதிர்ப்பு வாங்குவதில் முக்கியமானது
உணவு இன்றி உலகம் இல்லை,
Ltn
எனக்கு போதிய உணவு கிடைப்பதில்
சாப்பாடு Limited ah இது Unlimited
na கண்ணா சில மட்டும்தான் தான் Unlimited
ah இது மிகுந்து கேட்டாலும் போட
மாட்டாங்கிறார்கள். ஆனால் ரெஸ் டீப் மட்டும்தான்
பிறைய வந்து Chappathi 1ாம் 2 தான்
போடுகிறீர்கள் extra Chappathi 1 தான்
போடுகிறீர்கள். Night full ah சாப்பாடு தான்
காணம் உணவுக்கும் பசி தாக்கும்தான். அதுவும்
அல்லா போடா பசி தாக்க முடியல.
Friday lunch 1st 1ாம் ரகசியம் ah

Infra 21 min
to mess
R. M. 21

Grievance of the student: A woman student residing in the hostel has complained that the food and other side dishes provided in hostel is not sufficient and no concession in mess fees.

Action Taken: The above complaint is forwarded to the Deputy Warden of the Women hostel for further action towards mess operation.



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Criterion V Student Support and Progression

5.1. Student Support

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Dear Deputy warden Sir:

Debari Aluminini (Gapear block)

Groundfloor. Toilets are in Very ^{bad} condition,
Too bad condition of worst condition. If we
look in to bathroom we cant eat lunch for
10 days. It's disgusting. Kindly please do
alter both bathrooms and TOILETS ~~under~~ ^{take}

I hope you will understand ^{pain} ~~to action~~
in my words. I beg ^{you} ~~for~~ Request you,

Please you.. Take ^{action} ~~actions~~ ASAP... (as soon as possible)

Action Taken: The Deputy Warden is informed to take action against complaint regarding the cleanliness of the toilets in women hostel.



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Criterion V Student Support and Progression

5.1. Student Support

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5.11.2022
Trichy.

From
Z. Alafiya
I-BBA-E
22UW18605
Jamal Mohamed College,
Trichy-20.

To
The principal
Jamal Mohamed college,
Trichy-20.

Sub: Requesting for sending the college bus to
Olaiyur - reg.

Respected Sir,
I am Z. Alafiya studying I-BBA-E. I am
living in Olaiyur which is 1½ km away from
Ichikamalaipatti. Sir Our college (L) bus has been
coming only till Ichikamalaipatti. There is no bus
is available for coming to the college and returning
to home. So I kindly request you to send the college
bus to Olaiyur. Thanking you
Yours obediently,
Z. Alafiya.

5-11-2022
Tutor Sign

5/11/2022

Cr. call - D. AS
As student strength is
not sufficient, not
possible

For - used
d. AS
5/11/2022

Action Taken: The request of the student could not be addressed due to less number of student strength coming from the place mentioned by the student.



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Criterion V Student Support and Progression

5.1. Student Support

5.1.5. The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

Date: _____
Place: Trichy

From
M. Vaheedhu Nisha Begum,
I-BCA '01,
220 W18452,
Jamal Mohamed college,
Trichy - 20.

To
The Vice principal,
Jamal Mohamed college,
Trichy - 20.

Sub: Requesting for sending the college bus to Olaiyur - reg

Respected Sir,

I am M. Vaheedhu Nisha Begum studying I-BCA '01. I am living in Olaiyur which is 1 1/2 km away from Ichikamalaipatti. Sir our college bus has been coming only till Ichikamalaipatti. There is no private and government buses are available for coming to the college and returning to home. Another 2 student of our college are also come from the same stop. So I kindly request you to send the college bus to Olaiyur.

Thank you

Yours obediently
M. Vaheedhu Nisha Begum
Tutor mark Sign: S. Salmee

HOD Signature: _____
4/11/22

Action Taken: The request of the student could not be addressed due to less number of student strength coming from the place mentioned by the student.



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Criterion V Student Support and Progression

5.1. Student Support

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From :

P. Radhakrishnan

I-Bc visual communication (Roll No : 22UVC033)

Jamal mohamed college

Tiruchirappalli - 620020.

cell No : 9025937729.

To :

The principal,

Jamal Mohamed college

Tiruchirappalli - 620020.

Respected sir,

sub : I have received the money from an unknown person from my account Reg.

An unknown person credit money in my account falsely instead of his account. I found that and very next day I gave the money to the same person. Now the problem was solved. (I sent the money to him through a day)

Thank you.

Tutor

signature :

P. Radhakrishnan
04/01/23

Principal

signature



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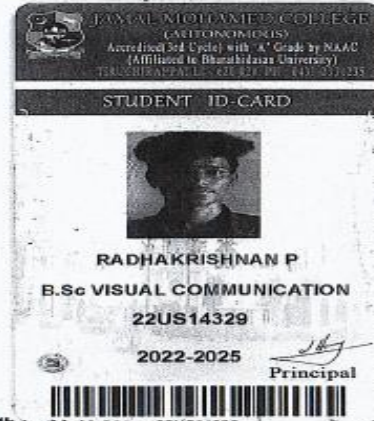
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Criterion V Student Support and Progression

5.1. Student Support

5.1.5. The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases



Date Of Birth : 24-11-2004
Blood Group :
Father's Name : PERUMAL
Address :
7/288,
CHETTIYAR STREET,
VALANADU POST,
TRICHY 621308
Phone No : 9791637913
Student Signature
24*7 NATIONAL ANTI RAGGING HELP LINE 1800-180-5522
(www.inoc.edu)

Phone : 9025937729
Mother : 7094785907