

**JAMAL MOHAMED COLLEGE (AUTONOMOUS)**  
**TIRUCHIRAPPALLI – 620 020**

**INTERNAL QUALITY ASSURANCE CELL**

**FEEDBACK ANALYSIS REPORT FOR THE YEAR 2017-2018**

The feedback on Teaching, Learning and Evaluation and on Campus Environment, for the year 2017-2018, were obtained from the students using online mode from 13-03-2018 to 07-04-2018. The computer labs available in the college campus were utilized for this purpose.

**Feedback from the Students on Teaching, Learning and Evaluation:**

Feedback on Teaching, Learning and Evaluation was obtained from all UG and PG students. The performance of the teachers was assessed based on the following attributes:

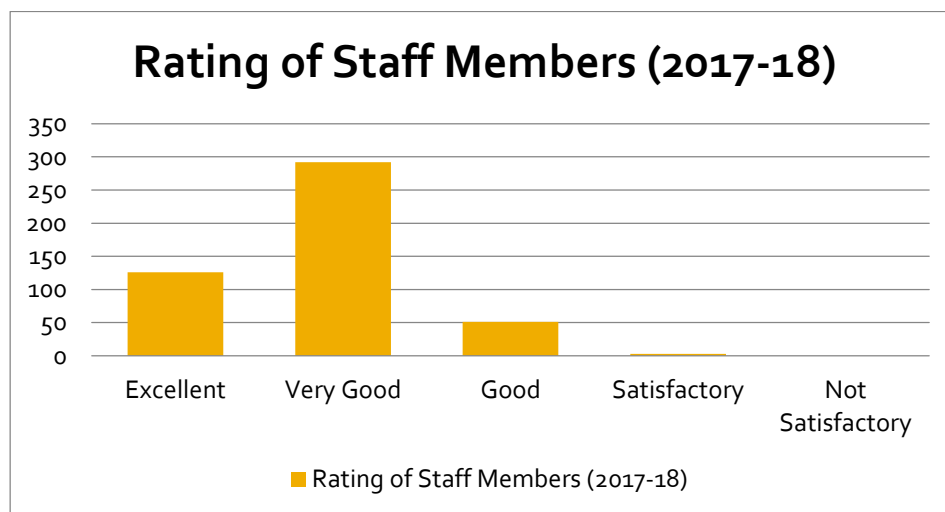
- Knowledge and interest in the subject taught with latest developments
- Punctuality and regularity in the class
- Method of teaching and ability to make the student understand
- Completion of syllabus in time
- Communication skills
- Supply of relevant study materials
- Ability to manage the class (Class control)
- Assistance and guidance in the laboratory
- CIA evaluation (Fair, unbiased)
- Motivating the students to face semester / competitive examinations
- Helping approach towards varied academic interests of the students
- Helping students in realizing their strengths and career goals
- Project guidance
- Motivation towards research

The students were asked to rate their teachers on the above attributes on a five-point scale:  
(5 – Excellent    4 – Very Good    3 – Good    2 – Satisfactory    1– Not Satisfactory)

The feedback scores given by the students were processed and analysed. The individual appraisal reports of the teachers were handed over to the Heads / Coordinators of respective departments for onward distribution to the teachers concerned. The Heads / Coordinators interacted with their staff members about the feedback, in the department meeting, and the same was recorded as minutes of meeting.

The overall performance of the faculty members, based on the feedback obtained from the students, was found to be encouraging as shown in the following table and graph.

Scores	Rating	No. of Faculty Members	Percentage %
4.21 – 5.00	Excellent	126	26.69
3.41 – 4.20	Very Good	292	61.86
2.61 – 3.40	Good	51	10.80
1.81 – 2.60	Satisfactory	3	0.65
1.00 – 1.80	Not Satisfactory	0	0
Total		472	100



### Feedback from the Students on Campus Environment:

Feedback on campus environment was obtained from all the UG and PG final year students.

The students were asked to rate the following attributes on a five-point scale:

5 – Excellent    4 – Very Good    3 – Good    2 – Satisfactory    1 – Not Satisfactory

- Accessibility of the HOD and other staff members of the department
- Building and classroom facilities
- Laboratory equipment / instruments and computer facilities
- Library books / journals availability and accessibility
- Internet facility
- Co-curricular activities
- Extra-curricular activities (NCC, NSS, YRC, Rotaract, Leo, etc.)
- Facilities for sports and games
- Basic amenities (Drinking water, toilet, parking, etc.)
- Canteen facility
- Students' co-operative stores

- Guidance and counselling centre
- Financial assistance for the deserving students
- Hostel facility
- College office

The feedback scores given by the students were processed and analysed. Department-wise reports were taken and submitted to the Principal for taking further remedial measures wherever improvements are required.

#### **Feedback from Students and Faculty Members during Internal Academic Audit:**

The internal academic audit, for the year 2017-2018, was conducted by the IQAC from 16-07-2018 to 23-07-2018. The audit team interacted with the students regarding the quality of teaching, provision of study materials, conduct of practicals, completion of syllabi, CIA, library and availability of basic amenities. The committee also interacted with the faculty members to get their feedback. The audit report, including the feedback given by the students and faculty members, was submitted to the Principal for taking appropriate remedial measures wherever necessary.

#### **Feedback from Student Representatives:**

Feedback on academic affairs was obtained from the student representatives of all the classes during the student representatives meetings held on 09-09-2017 (for self-finance programmes) and 13-09-2017 (for Aided programmes).

All the autonomous committees have student representatives to offer their suggestions, opinions and views to ensure the smooth functioning of the institution. The Principal interacted with the student representatives during various committee meetings held during the year 2017-2018 and received their feedback. Suitable remedial measures were taken, wherever required.

#### **Feedback from the Parents:**

Parent meetings were conducted in all the departments on 20-01-2018 (For Men) and 03-02-2018 (For Women). Feedback on academic affairs and other facilities were obtained from the parents during these meetings.

#### **Feedback from Alumni:**

The Annual Get-together of the Jamal Alumni Association was held on 15-08-2017. The annual get-together of the Chennai Chapter was held on 10-02-2018. Feedback from the alumni was obtained during these occasions.

COORDINATOR

PRINCIPAL