

JAMAL MOHAMED COLLEGE (AUTONOMOUS)  
TIRUCHIRAPPALLI – 620 020

INTERNAL QUALITY ASSURANCE CELL

FEEDBACK ANALYSIS REPORT FOR THE YEAR 2019-2020

**Feedback from the Student Representatives:**

Feedback on academic affairs and infrastructural facilities was obtained from the student representatives of all the classes during the student representatives meetings held on 18-09-2019 (for self-finance programmes) and 19-09-2019 (for Aided programmes). 266 student representatives participated in the meetings and share their feedback.

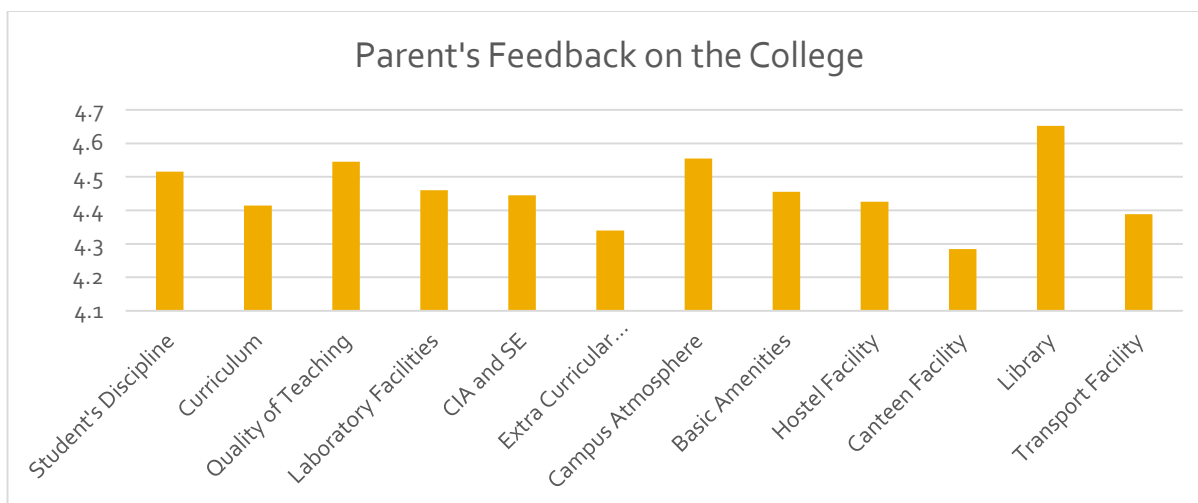
The feedback / suggestions / comments / appreciations received from the student representatives of all classes were sent to the Heads / Coordinators of the departments for further follow up actions on 20-09-2019.

All the autonomous committees have student representatives to offer their suggestions, opinions and views to ensure the smooth functioning of the institution. The Principal interacted with the student representatives during various committee meetings held during the year 2019-2020 and received their feedback. Suitable remedial measures were taken, wherever required.

**Feedback from the Parents:**

Parent meetings were conducted in all the departments on 21-09-2019 (For Women) and 24-09-2019 (For Men). Feedback on academic affairs and other facilities were obtained from the parents during these meetings. The parents were asked to give their feedback on various attributes on a five-point scale: (5 – Excellent 4 – Very Good 3 – Good 2 – Satisfactory 1 – Not Satisfactory). The overall feedback obtained from the parents is visible from the following table and graph.

<b>NUMBER OF RESPONDENTS: 517</b>		
<b>Attributes</b>	<b>Total Score</b>	<b>Mean Score</b>
Student's Discipline	2335.0	4.516
Curriculum	2282.0	4.414
Quality of Teaching	2350.0	4.545
Laboratory Facilities	2306.0	4.460
CIA and SE	2298.0	4.445
Extra-Curricular Activities	2244.0	4.340
Campus Atmosphere	2355.0	4.555
Basic Amenities	2303.0	4.455
Hostel Facility	2288.0	4.426
Canteen Facility	2215.0	4.284
Library	2405.0	4.652
Transport Facility	2269.0	4.389



### **Student Satisfaction Survey:**

As per the requirement of NAAC, a Student Satisfaction Survey regarding Teaching- Learning and Evaluation is to be conducted every year and the results of the survey have to be included in the AQAR. This year the survey was conducted in October 2019 and the results have been made available in our college website.

### **Feedback on Teaching, Learning and Evaluation:**

Feedback on Teaching, Learning and Evaluation was obtained from all UG and PG students using online mode from 09-03-2020 to 20-03-2020. The computer labs available in the college campus were utilized for this purpose. The performance of the teachers was assessed based on the following attributes:

- Knowledge and interest in the subject taught with latest developments
- Punctuality and regularity in the class
- Method of teaching and ability to make the student understand
- Completion of syllabus in time
- Communication skills
- Supply of relevant study materials
- Ability to manage the class (Class control)
- Assistance and guidance in the laboratory
- CIA evaluation (Fair, unbiased)
- Motivating the students to face semester / competitive examinations
- Helping approach towards varied academic interests of the students
- Helping students in realizing their strengths and career goals
- Project guidance (For PG)
- Motivation towards research (For PG)

The students were asked to rate their teachers on the above attributes on a five-point scale:  
(5 – Excellent    4 – Very Good    3 – Good    2 – Satisfactory    1– Not Satisfactory)

The feedback scores given by the students were processed and analysed. The individual appraisal reports of the teachers were handed over to the Heads / Coordinators of respective departments for onward distribution to the teachers concerned. The Heads / Coordinators interacted with their staff

members about the feedback, in the department meeting, and the same was recorded as minutes of meeting.

The overall performance of the faculty members, based on the feedback obtained from the students, was found to be encouraging as shown in the following table and graph.

Scores	Rating	No. of Faculty Members	Percentage %
4.21 – 5.00	Excellent	166	37.14
3.41 – 4.20	Very Good	267	59.73
2.61 – 3.40	Good	12	2.68
1.81 – 2.60	Satisfactory	2	0.45
1.00 – 1.80	Not Satisfactory	0	0.00
Total		447	100



### Feedback on Campus Environment:

Feedback on campus environment was obtained from all the UG and PG final year students using online mode from 09-03-2020 to 20-03-2020.

The feedback scores given by the students were processed and analysed. Department-wise reports were taken and submitted to the Principal for taking further remedial measures wherever improvements are required.

COORDINATOR

PRINCIPAL