



# JAMAL MOHAMED COLLEGE (Autonomous)

TIRUCHIRAPPALLI – 620 020

## INTERNAL QUALITY ASSURANCE CELL

### STUDENT SATISFACTION SURVEY (2022 – 2023)

#### Guidelines for Students

NAAC (National Assessment and Accreditation Council) is conducting a Student Satisfaction Survey regarding Teaching-Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the above questions given in the following format with his/her sincere effort and thought. His/her identity will not be revealed.

1. Please confirm this is the first and only time you answer this survey

- a) Yes  b) No

2. Gender

- a) Male  b) Female

3. What degree Program are you pursuing now?

- a) UG b) PG c) M.Phil. d) Ph.D.

4. What major subject area are you currently pursuing?

- a) Arts b) Commerce c) Science d) Professional (MBA, MCA)

#### Instructions to fill the questionnaire:

- All the questions should be compulsorily attempted
- Each questions has five responses, choose the most appropriate one
- The response or improvements; she/he can also mention weakness of the institute here (Kindly restrict your response to teaching learning process only)

1	How much of the syllabus was covered in the class?
	4) 85 to 100 %      3) 70 to 84 %      2) 55 to 69 %      1) 30 to 54 %      0) Below 30 %
2	How well did the teachers prepare for the classes?
	4) Thoroughly      3) Satisfactorily      2) Poorly      1) Indifferently      0) Won't teach at all
3	How well were the teachers able to communicate?
	4) Always effective      3) Sometimes effective      2) Just satisfactorily      1) Generally ineffective 0) Very poor communication
4	The teacher's approach to teaching can be described as
	4) Excellent      3) Very Good      2) Good      1) Fair      0) Poor
5	Fairness of the internal evaluation process by the teachers
	4) Always fair      3) Usually fair      2) Sometimes unfair      1) Usually unfair      0) Unfair
6	Was your performance in assignments discussed with you?
	4) Everytime      3) Usually      2) Occasionally / Sometimes      1) Rarely      0) Never
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students
	4) Regularly      3) Often      2) Sometimes      1) Rarely      0) Never

8	The teaching and mentoring process in your institution facilities you in cognitive, social and emotional growth
	4) Significantly      3) Very well      2) Moderately      1) Marginally      0) Not at all
9	The institution provides multiple opportunities to learn and grow
	4) Strongly agree      3) Agree      2) Neutral      1) Disagree      0) Strongly disagree
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes
	4) Everytime      3) Usually      2) Occasionally/Sometimes      1) Rarely      0) Never
11	Your mentor does a necessary follow-up with an assigned task to you
	4) Everytime      3) Usually      2) Occasionally/Sometimes      1) Rarely      0) I don't have mentor
12	The teachers illustrate the concepts through examples and applications
	4) Everytime      3) Usually      2) Occasionally/Sometimes      1) Rarely      0) Never
13	The teachers identify your strength and encourage you with providing right level of challenges
	4) Fully      3) Reasonably      2) Partially      1) Slightly      0) Unable to
14	Teachers are able to identify your weakness and help you to overcome them
	4) Everytime      3) Usually      2) Occasionally/Sometimes      1) Rarely      0) Never
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process
	4) Strongly agree      3) Agree      2) Neutral      1) Disagree      0) Strongly disagree
16	The institute / teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experience
	4) To a great extent      3) Moderate      2) Somewhat      1) Very little      0) Not at all
17	Teachers encourage you to participate in extracurricular activities
	4) Strongly agree      3) Agree      2) Neutral      1) Disagree      0) Strongly disagree
18	Efforts are made by the institute / teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work
	4) To a great extent      3) Moderate      2) Somewhat      1) Very little      0) Not at all
19	What percentage of teachers use ICT tools such as LCD Projector, Multimedia, etc., while teaching
	4) Above 90 %      3) 70 - 89 %      2) 50 - 69 %      1) 30 - 49 %      0) Below 29 %
20	The overall quality of teaching-learning process in your institute is very good
	4) Strongly agree      3) Agree      2) Neutral      1) Disagree      0) Strongly disagree
21	Give three observations / suggestions to improve the overall teaching-learning experience in your institution
	a)
	b)
	c)

**JAMAL MOHAMED COLLEGE(AUTONOMOUS), TIRUCHIRAPPALLI.**

**STUDENT SATISFACTION SURVEY (SSS)**

**2022-2023**

**NUMBER OF RESPONDENTS: 10,403**

<b>Attributes</b>	<b>Total Score</b>	<b>Mean Score</b>
Syllabus Coverage	36617.0	3.520
Teacher's Preparation	33246.0	3.196
Teacher's Communication	34990.0	3.363
Teacher's Approach	32178.0	3.093
Fairness of Internal Evaluation	34259.0	3.293
Discussion on Assignment Performance	33884.0	3.257
Institute Interest in Internship, Student Exchange and Field Visit	32502.0	3.124
Teaching and Mentoring	32575.0	3.131
Multiple Learning Opportunities	33843.0	3.253
Information on Expected Competencies	23356.0	2.245
Mentors follow-up with Assigned Tasks	34394.0	3.306
Illustration of Concepts by Teachers	23256.0	2.236
Strength Identification and Encouragement by Teachers	33556.0	3.226
Weakness Identification	32658.0	3.139
Students Engagement in Teaching Learning Process	33754.0	3.245
Usage of Student Centric Methods	33775.0	3.247
Extra-Curricular Activities	34214.0	3.289
Inculcation of soft skills	34718.0	3.337
Percentage of Teachers using ICT	30742.0	2.955
Overall Quality of Teaching and Learning	34133.0	3.281

## Student Satisfaction Survey (2022-2023)

